Intermediate Course Study Material

Paper 6B

Strategic Management

(Relevant for May, 2025 and onward Examinations)



BOARD OF STUDIES
THE INSTITUTE OF CHARTERED ACCOUNTANTS OF INDIA

This Study Material has been prepared by the faculty of the Board of Studies. The objective of the Study Material is to provide teaching material to the students to enable them to obtain knowledge in the subject. In case students need any clarification or have any suggestion for further improvement of the material contained herein, they may write to the Joint Director, Board of Studies.

All care has been taken to provide interpretations and discussions in a manner useful for the students. However, the Study Material has not been specifically discussed by the Council of the Institute or any of its committees and the views expressed herein may not be taken to necessarily represent the views of the Council or any of its Committees.

Permission of the Institute is essential for reproduction of any portion of this material.

© THE INSTITUTE OF CHARTERED ACCOUNTANTS OF INDIA

All rights reserved. No part of this book may be reproduced, stored in a retrieval system, or transmitted, in any form, or by any means, electronic, mechanical, photocopying, recording, or otherwise, without prior permission, in writing, from the publisher.

Basic draft of this publication was prepared by CA. (Dr.) Rashmi Goel

Edition : July, 2024

Committee/Department : Board of Studies

E-mail : bosnoida@icai.in

Website : www.icai.org

Price : ₹ /- (For All Modules)

ISBN No. : 978-81-19472-89-5

Published by : The Publication & CDS Directorate on behalf of

The Institute of Chartered Accountants of India, ICAI Bhawan, Post Box No. 7100, Indraprastha Marg, New Delhi 110 002 (India)

Printed by :

BEFORE WE BEGIN....

The role of a Chartered Accountant has undergone a change substantially and there has been a marked shift towards strategic decision making and entrepreneurial roles that add value beyond financial reporting. The primary factors responsible for the change are the increasing business complexities on account of plethora of laws, border less economies consequent to giant leap in e-commerce, emergence of new financial instruments, emphasis on corporate social responsibility, significant developments in information technology, to name a few. These factors necessitate an increase in the competence of chartered accountants to take up the role of not merely an accountant or auditor, but a global solution provider. Towards this end, the Scheme of Education and Training is being continuously reviewed so that it is in sync with the requisites of the dynamic global business environment; the competence requirements are being continuously reviewed to enable aspiring chartered accountants to acquire the requisite professional competence to take on new roles.

Under the Revised Scheme of Education and Training, at the Intermediate Level, you are expected to not only acquire professional knowledge but also the ability to apply such knowledge in problem solving. The process of learning should also help you inculcate the requisite professional skills, i.e., the intellectual skills and communication skills, necessary for achieving the desired professional competence.

The Chartered Accountants, with their education and skills have strong expertise in the area of accounting, auditing, taxation and business laws. Today, the situation has evolved as they are increasingly occupying key strategic roles in Organizations and have reached the boardrooms. Strategy is important at all levels of Management. Even practicing Chartered Accountants need to appreciate, understand, and implement strategy as they have to manage their affairs professionally and work through highly complex and competitive environment.

Thus, Strategic Management is important for Chartered Accountants. With the changing scope of the chartered accountancy profession and the multifarious nature of the work profile of professionals, the students need to learn newer and different concepts and acquire multidimensional skills. With this focus, the subject

of Strategic Management has been included in the Education and Training of Chartered Accountancy. Chartered Accountants in order to reach high in the Corporate Ladder need to be sound in the concepts and principles of Strategic Management.

The coverage and treatment of the subject in the study material is just a fraction of the available body of knowledge. The study material is meant to be a small window to watch and enjoy the world of business organizations. You are advised to take a keen interest in the subject not merely for passing the examination but for making your own professional career path more manageable and meaningful.

The study material has been designed having regard to the needs of home study and distance learning education. The students are expected to cover the entire syllabus and do practice on their own for better understanding and learning.

The study material deals with the conceptual theoretical framework in detail. The content for each chapter/unit at this level has been structured in the following manner:

- **1. Learning Outcomes** Learning outcomes which you need to demonstrate after learning each topic have been detailed in the first page of each chapter/unit. Demonstration of these learning outcomes would help you to achieve the desired level of technical competence.
- **2. Chapter Overview** As the name suggests, this chart/table would give a broad outline of the contents covered in the chapter.
- **3. Introduction** A brief introduction is given at the beginning of each chapter/ unit which would help you get a feel of the topic.
- **4. Content** The concepts are explained in a student-friendly manner with the aid of examples, diagrams and caselets. These value additions would help you develop conceptual clarity and get a good grasp of the topics. Caselets based on real life situation would help you understand the concept and its application in a better manner.

- **5. Summary** A summary of the chapter is given at the end to help you revise what you have learnt.
- **6. Test Your Knowledge** This section comprises of multiple-choice questions, scenario-based questions and questions with descriptive answers. Questions have been included that test the breadth and depth of your understanding of the topic.

Happy Reading and Best Wishes!

SYLLABUS

PAPER 6B: STRATEGIC MANAGEMENT (50 MARKS)

Objective:

To develop an understanding of strategic management concepts and techniques and acquire the ability to apply the same in business situations.

Contents:

1. Introduction to Strategic Management

- (i) Meaning and Nature of Strategic Management
- (ii) Importance and Limitations of Strategic Management
- (iii) Strategic Intent Vision, Mission and Goals & Values
- (iv) Strategic Levels in Organizations (Corporate, Business, Functional and Network)

2. Strategic Analysis: External Environment

- (i) International and Macro Environment: PESTLE Analysis
- (ii) Defining the industry for analysis (Value Chain, PLC)
- (iii) Porters Five Forces Industry environment analysis
- (iv) Understanding customers and markets
- (v) Competition in the industry

3. Strategic Analysis: Internal Environment

- (i) Understanding key stakeholders (Mendelow's Model)
- (ii) Strategic Drivers (Industry & markets, Customers, Channels, Product & Services, Competitive Advantage)
- (iii) The role of resources and capabilities
- (iv) Combining external and internal analysis (SWOT Analysis)
- (v) Gaining competitive advantage (Michael Porter's Generic Strategies)

4. Strategic Choices

- (i) Strategic Choices: Concentric, Conglomerate, Market Development, Product Development, Innovation, Horizontal Integration, Vertical Integration, Turnaround, Divesture, Liquidation
- (ii) How to Develop Strategic Options
 - Ansoff's Matrix
 - ADL Matrix
 - BCG Matrix
 - GE Matrix

5. Strategy Implementation and Evaluation

- (i) Implementation: Formulation vs. Implementation Matrix, Linkages and Issues
- (ii) Strategic Change through Digital Transformation
- (iii) Organisation Structure (hard) and Culture (soft)
- (iv) Strategic Leadership
- (v) Strategic Control
- (vi) Strategic Performance Measures

DETAILED CONTENTS

CHA	PIEK -	1: INTRODUCTION TO STRATEGIC MANAGEMENT					
Chap	ter Ovei	rview	1.2				
1.1	Introd	luction	1.2				
1.2	Mean	ing and Nature of Strategic Management	1.3				
1.3	Conce	ncept of Strategy1.4					
1.4	Strate	Strategic Management					
	1.4.1	Importance of Strategic Management	1.8				
	1.4.2	Limitations of Strategic Management	1.11				
1.5	Strategic Intent (Vision, Mission, Goal and Objectives & Values)						
1.6	Strate	gic Levels in Organisations	1.23				
	1.6.1	Network of relationship between the three levels	1.27				
Sumr	nary		1.28				
Test `	Your Kn	owledge	1.28				
СНА	PTER –	2: STRATEGIC ANALYSIS : EXTERNAL ENVIRONMENT					
Chap	ter Ovei	rview	2.2				
2.1	Introd	luction	2.2				
2.2	Strate	Strategic Analysis					
	2.2.1	Issues to consider for Strategic Analysis	2.5				
2.3	Strate	Strategic and Business Environment					
	2.3.1	Micro and Marco Environment	2.10				
	2.3.2	Elements of Macro Environmental	2.11				
	2.3.3	PESTLE-a tool to analyse Macro Environment	2.15				
	2.3.4	Internationalization of Business	2.18				
	2.3.5	International Environment	2.20				

2.4	Understanding Product and Industry				
	2.4.1	Product Life Cycle	2.22		
	2.4.2	Value Chain Analysis	2.23		
2.5	Indust	ry Environment Analysis	2.26		
	2.5.1	Porter's Five Forces Model	2.26		
	2.5.2	Attractiveness of Industry	2.33		
	2.5.3	Experience Curve	2.35		
	2.5.4	Value Creation	2.36		
2.6	Marke	t & Customer	2.38		
	2.6.1	Customer	2.39		
	2.6.2	Customer Analysis	2.39		
	2.6.3	Customer Behaviour	2.40		
2.7	Comp	etitive Strategy	2.42		
	2.7.1	Competitive Landscape	2.42		
	2.7.2	Key Factors for Competitive Success	2.44		
Summ	ary		2.46		
Test Yo	our Kno	owledge	2.46		
СНАР	TER – 3	B: STRATEGIC ANALYSIS : INTERNAL ENVIROMENT			
Chapte	er Over	view	3.2		
3.1	Introd	ntroduction			
3.2	Under	standing Key Stakeholders	3.3		
	3.2.1	Mendelow's Matrix	3.5		
3.3	Strategic Drivers				
	3.3.1	Industry and Markets	3.8		
	3.3.2	Customers	3.11		

	3.3.3	Product/Se	vices		3.13
	3.3.4	Channels			3.16
3.4	Role o	of Resources	and Cap	pabilities: Building Core Competency	3.18
	3.4.1	Criteria for	building	g a Core Competencies (CC)?	3.20
3.5	Comb	ining Externa	ıl and Ir	iternal Analysis (SWOT Analysis)	3.22
3.6	Comp	etitive Advar	ıtage: U	sing Michael Porter's Generic Strategies	3.24
	3.6.1	Sustainabili	ty of Co	mpetitive Advantage	3.24
	3.6.2	Michael Po	ter's Ge	eneric Strategies	3.25
Sumn	nary	•••••			3.35
Test \	our Kn	owledge			3.36
СНА	PTER -	4: STRATEGI	с сною	CE	
Chap ⁻	ter Ovei	view			4.2
4.1	Introd	uction			4.2
4.2	Strategic Choices				4.3
	4.2.1	Stability Str	ategy		4.5
		4.2.1.1 Chai	acterist	ics of Stability Strategy	4.6
		4.2.12 Majo	or Reaso	ons for Stability strategy	4.6
	4.2.2	Growth/Exp	ansion	Strategy	4.7
		4.2.2.1 Chai	acterist	ics of Growth/Expansion Strategy	4.7
				ons for Growth/Expansion Strategy	
		4.2.2.3 Types of Growth/ Expansion Strategy			
		A.		nal Growth Strategies	
		71.	I	Expansion or growth through	
			'	Intensification	4.8
			II	Expansion or growth through Diversification	4.9

		В.	Exte	rnal Growth Strategies	4.14	
			l.	Expansion through Mergers and Acquisitions	4.14	
			П	Expansion through Strategic Alliance	4.17	
4.3	Strate	gic Exits			4.18	
4.4	Strategic Options				4.23	
	4.4.1	Ansoff's Product Market Growth Matrix4.2				
	4.4.2	ADL Matrix4.2				
	4.4.3	Boston Consulting Group (BCG) Growth-Share Matrix4.				
	4.4.4	General Electric Matrix ["Stop-Light" Strategy Model]4				
Sumr	mary				4.32	
Test	Your Kn	owledge	•••••		4.33	
СНА	PTER –	5: STRATEGY	IMPLE	MENTATION AND EVALUATION		
Chap	ter Ovei	view			5.2	
5.1	Introd	luction			5.2	
5.2	Strategic Management Process				5.3	
	5.2.1	Stages in St	rategic	Management	5.4	
	5.2.2	Strategy Formulation				
	5.2.3	Strategy Implementation5				
	5.2.4	Difference b	etwee	n Strategy Formulation and Implementation.	5.15	
	5.2.5	Linkages an	d Issue	s in Strategy Implementation	5.17	
5.3	Strategic Change through Digital Transformation					
	5.3.1	Strategic Change5				
	5.3.2	How does D	igital 1	ransformation work?	5.23	
	5.3.3	Change Mai	nagem	ent Strategies for Digital Transformation	5.24	
	5.3.4	How to man	nage ch	ange during Digital Transformation?	5.26	

CASI	E SCENA	RIOS	CS.1 – CS.13		
Test	Your Kn	owledge	5.65		
Sumi	mary		5.64		
5.7	Strategi	c Performance Measures	5.60		
5.6	Strategi	c Control	5.56		
5.5	Strategi	c Leadership	5.51		
	5.4.2	Organization Culture	5.47		
	5.4.1	Organization Structure	5.29		
5.4	5.4 Organizational Framework				